

Mama's Sugar Glo — Legal Documents

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Legal Notice

This website and all content—including text, graphics, images, product formulations, trademarks, and design elements—are the property of Mama's Sugar Glo and are protected under U.S. and international intellectual-property laws. Unauthorized use, reproduction, or distribution of any materials from this website is strictly prohibited.

All product information and descriptions are provided for educational and informational purposes only and are not intended to diagnose, treat, cure, or prevent any disease. Mama's Sugar Glo makes no guarantees regarding individual results. Always consult a physician or qualified health professional regarding any skin or health concerns.

FDA Disclaimer

The statements made regarding our products—including but not limited to skincare items, herbal tinctures, infused oils, wellness blends, and natural remedies such as cough syrups—have not been evaluated by the U.S. Food and Drug Administration (FDA). These products are not intended to diagnose, treat, cure, or prevent any disease.

All website information is for educational and general informational purposes only and is not a substitute for professional medical advice, diagnosis, or treatment.

Consult a licensed healthcare professional before use, especially if pregnant, nursing, taking medications, using for children, or managing a medical condition.

Discontinue use and seek medical help if any adverse reactions occur.

Herbal Product Safety

Herbal products may interact differently from person to person. Some herbs may affect medications, cause sensitivities, or produce unexpected reactions.

- Consult a healthcare provider before using herbal tinctures, syrups, or extracts.
- Do not exceed suggested use unless guided by a professional.
- Keep herbal products out of reach of children.
- Not recommended for pregnant or nursing individuals unless cleared by a provider.
- Discontinue use if irritation, discomfort, or unexpected symptoms occur.

Essential Oil & Sensitive Ingredient Disclaimer

Some products may contain essential oils or botanicals that can cause irritation for individuals with sensitive skin.

- Perform a patch test before full use.
- Avoid contact with eyes, broken skin, and mucous membranes.
- Essential oils are highly concentrated and should not be ingested unless specifically labeled for consumption and approved by a professional.
- If redness, itching, or burning occurs, discontinue use immediately.
- Keep essential oil-containing products away from infants, pets, and pregnant individuals unless approved by a healthcare provider.

Privacy Policy — Effective November 2025

Information We Collect:

We collect limited personal information such as your name, email, shipping address, and payment details when you place an order or contact us.

How We Use It:

To process orders, communicate about purchases, provide customer support, and send optional updates (only if you opt in).

Security:

Your information is protected through secure, encrypted payment processing. We never sell or rent your data.

Cookies:

Our website may use cookies to improve your browsing experience. You may disable cookies in your browser anytime.

Children's Privacy:

Our products and website are not directed toward children under 13.

Updates:

We may update this policy as needed; changes will be reflected in the effective date.

Terms & Conditions

1. Products & Use – All products are intended for external cosmetic use unless otherwise labeled. Discontinue use if irritation occurs.
2. Intellectual Property – All content is owned by Mama's Sugar Glo and may not be copied without permission.
3. Pricing & Availability – Subject to change without notice.
4. Orders & Payment – Orders are processed within 2–4 business days.
5. Shipping – Typical U.S. delivery is 3–7 business days.
6. Returns & Refunds – Returns accepted within 7 days of delivery for damaged or incorrect items.
7. Limitation of Liability – Mama's Sugar Glo is not liable for indirect or consequential damages arising from product use or misuse.
8. Governing Law – Missouri, USA.

Shipping & Refund Policy

Processing Time: 2–4 business days.

Shipping Time: 3–7 business days (U.S.).

You will receive tracking when your order ships.

Returns:

If your order arrives damaged or incorrect, contact support@mamassugarglo.com within 7 days of delivery with your order number and a photo.

Refunds:

Approved refunds are issued to the original payment method within 5–7 business days after inspection.

Non-Returnable Items:

Used or opened skincare or wellness products cannot be returned for hygiene reasons.